

Technology / Chromebook Q&A's

What is a Chromebook? Why did we pick this device?

A Chromebook is a device meant for primarily working with Internet based resources.

- ★ 10 hour battery life
- ★ Perfect fit for students working online
- ★ Fast, portable and lightweight
- ★ Ruggedized for student use
- ★ Works with [Google Apps for Education](#)
- ★ Full-size keyboard
- ★ Efficient management
- ★ Automatic updates
- ★ USB, HDMI, SD

Is the Chromebook for everyone?

For the 2016-17 school year Chromebooks are being issued to students in grades KDG - 12.

Does the Chromebook belong to the student?

No. The Chromebook, power supply, and carrying case, are leased by the South Central Community School Corporation and assigned to the student to use while a South Central student, the same as a textbook.

How should students take care of the Chromebook?

- The Chromebook should always be transported in the school issued carrying case. Students will be issued a bag when they pick up their Chromebooks the first time and the Chromebook, charging cord and carrying case will need to be returned in that bag when it is brought back.
- Bring the Chromebook to school each day fully charged while only transporting it in the padded compartment of their SC carrying case.
- The Chromebook is to be charged at home every night so it is ready for use at school the next day. The student is expected to bring the complete power cord with the computer every day.
- Insert cords and cables carefully to prevent damage to the connectors.
- The inventory stickers on the Chromebook must not be removed.
- Do not write or draw on the device or apply stickers, labels or skincovers, etc. that could rip, damage or deface the computer or carrying case.
- Use only a clean soft cloth to clean the device's screen. No cleansers or liquid cleaning solution of any type should be used.
- Make sure to keep the Chromebook on a secure surface when in use.
- Never leave the device in places of extreme temperature, humidity, or limited ventilation (i.e. in the car) for an extended period of time.
- Handle the device with care and ensure others do the same.
- Abide by the South Central Community School Corporation's Responsible Use Policy.

- Immediately notify their teacher if a problem arises with the functionality of the device and not attempt any repairs. The teacher will then report problems with the Tech Department.

Many students already own a Macbook, tablet, phone or a PC Chromebook, so why require a Chromebook? Why not have a BYOD (bring your own device) program?

The Chromebook is the required 1:1 device. It will allow us to monitor student use at school and push out applications that students will use for course work. Multiple device types can get in the way of instruction when a teacher tries to support whatever is in the classroom. A standard device prevents an interruption to the educational environment of the classroom. The ease of operation and standardizing the device for all K-12th grade students makes collaboration easier for all.

Are businesses or colleges using the Chromebook and Google Apps?

Many businesses and colleges are using these devices and Google Apps. Currently there are more than 30 million Google Apps for Education users, including 7 out of 8 Ivy League Institutions and 81 out of the top 100 universities. It has been projected by many in the education technology community that cloud based applications skills are mandatory for students.

Will students be able to take the Chromebook home?

Yes. The schedule for students taking devices home will vary with each grade level.

I'm concerned about my student accessing inappropriate information on the Internet. What are you doing about that?

South Central Community School Corporation is in compliance with the Children's Internet Protection Act (CIPA) and maintains a content filter and firewall for all Internet-enabled computers and equipment. Regardless of physical location (in corporation building or out of corporation building), the Chromebooks will have all Internet traffic monitored and filtered by the district.

What things can and can't students do with the Chromebook?

The Responsible Use Policy covers what students may or may not do with school devices. If they have any questions, they should ask an adult.

Will students be expected to use the Chromebook only for school related activities or can they add or access other content such as Facebook, YouTube etc.?

Students can access any web-based resource at school that is allowed through the school's Internet filter. If the site is blocked at school, it will be blocked at home. At all times, the device is to be used for educational purposes.

What will happen if the Chromebook is lost or stolen?

The student and their family are responsible for the Chromebook from check-out until check-in just as students have been responsible for textbooks.

Who pays for other damages to the Chromebook?

The Chromebooks will be assigned to an individual student and the student/parent/guardian are financially responsible for the device, including any damage or loss of the **Chromebook, carrying case, or power supply.**

Charges assessed will be the actual cost to repair the device up to the full replacement cost. Approximate repair/replacement costs (subject to change)

Current Replacement Costs	HP 11/G3-4	HP 11/G6 Touch	ASUS Touch
Cost of Computer	\$167 + \$30 Google Management Fee	\$260 + \$30 Google Management Fee	\$271.79+ \$30 Google Management Fee

AC Adaptor	\$16	\$39	\$25
Screen Replacement	\$40	n/a	n/a
Motherboard	\$90	\$128	\$40
LCD Touch Screen Assembly	n/a	\$140	\$99
Keyboard	\$75	\$69	\$60
Battery	\$33	\$46	\$35
Carrying Case	\$13.50	\$13.50	\$13.50

Estimated Costs: PRICES SUBJECT TO CHANGE due to availability- 7/2019

Will there be charging stations for the Chromebooks?

Students are expected to come to school with a fully charged Chromebook.

What happens if students forget to bring the Chromebook to school?

The consequences for not having the Chromebook at school will be determined by the classroom teachers. Students will not be excused from classroom activities, assignments, or expectations if they forget to bring their Chromebook to class.

What if families do not have Internet access or have slow Internet service?

The staff at South Central is aware that not all families have access or fast access to the internet. Teachers will keep this in mind as they design assignments and will work with students to provide alternate ways of accessing the information, such as how to download files while they are at school so they can access them at home without the Internet. Wireless service is available in many locations around our local community including public libraries. The Chromebooks do have limited functionality without Internet access. A student provided USB drive or SD card may be used to increase storage capacity.

What happens when the Chromebook needs repaired or seen by a technician?

- South Central’s Technology Department will perform all repairs on the Chromebooks. **Do not** take the Chromebook to a repair service outside of school as this voids the warranty.
- To get the Chromebook repaired, the student should take the Chromebook to the media center. The student should talk with the media person who will learn about the problem from the student and then determine the steps for repairs. The student and the media person will fill out a repair form that stays with the Chromebook. In cases where the repair takes longer than a day and the damage is accidental and not the result of negligence, a loaner may be issued to the student.
- Students who damage a Chromebook intentionally or have repeated incidents will not be issued a loaner until damages are paid in full or a payment plan is in place.
- Students who use a loaner Chromebook are responsible for damages that might occur to the loaner while it is in the student’s possession.